

Virtual Ward –Current situation October 2017

- Task and Finish Group led by Lorraine Watson from CCG AND Central Managers
- Funding agreed to extend Central Pilot until end of March 18
- Data collection until end of February for evaluation
- OK2Stay citywide has shown a statistically significant reduction in admissions and is now allowed as part of the PCP LCS
- Mapping of social prescribing and relationships between Practices and DN Teams across the city
- Working with Geriatricians analysing patients from Central with 2 or more admissions in the past 6 months to Frailty Unit
- Looking at role of Care Coordinators and who is best suited to this role
- Devising a protocol and advice for DNs around the VW way of working
- “Fishbowl” event planned to observe and learn from an MDT in action

Tips for MDT meetings:

- Proactive rather than reactive approach- consider each person as a whole
- Team effort, sharing knowledge and work, mutual trust and “Can do” attitude
- Communication, communication, communication!
- Trouble shoot and do not give up at first hurdle
- Pre-empt problems and plan ahead
- Early EOL planning and OK2Stay
- Systematic care is of the essence.